



ABN 74 103 399 891

Truck Moves Australia P.T.Y. L.T.D.

NEW & USED TRUCK DELIVERIES AUSTRALIA WIDE
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Melbourne

Brisbane

Adelaide

Sydney

Perth

Darwin

Monday, 23 November 2009

Dear Valued Customer,

We have recently made several changes to the way our business trades with it's customers, although these terms have been in effect for some time, we wish to highlight them in writing.

Please note that our high levels of service remain the same as always.

Limited Liability:

Be advised we have limited liability when relocating your vehicles, and have recently modified our conditions of service to more accurately reflect the nature of our service and the transport industry generally. These conditions of service apply to any job booking, movement request or quote and can always be viewed or downloaded at <http://www.truckmoves.com.au/services/conditions.asp>

Trade Plate Insurance Recovery:

The provision of a Trade Plate Delivery Service attracts a higher risk profile than standard insurance premiums, regardless of low claims and an excellent safety record.

Predominantly due to the highly flexible nature of having to provide cover to any vehicle, anywhere, anytime Australia wide and the costs from the insurance industry escalating to any holder of trade plates and to the transport industry generally we have decided to separate this cost so it is transparent on all future invoices.

You will see a Trade Plate Insurance Recovery line item on all future invoices effective from December 1st, 2009.

By making this cost transparent it assures you that our company does hold valid insurance.

We are happy to provide a certificate of currency to verify our insurance at any time should it be requested.

If you have any questions or require any further detail about this change please contact me directly on 0417 253 622.

Regards

Matt Whitnall

Matt Whitnall
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